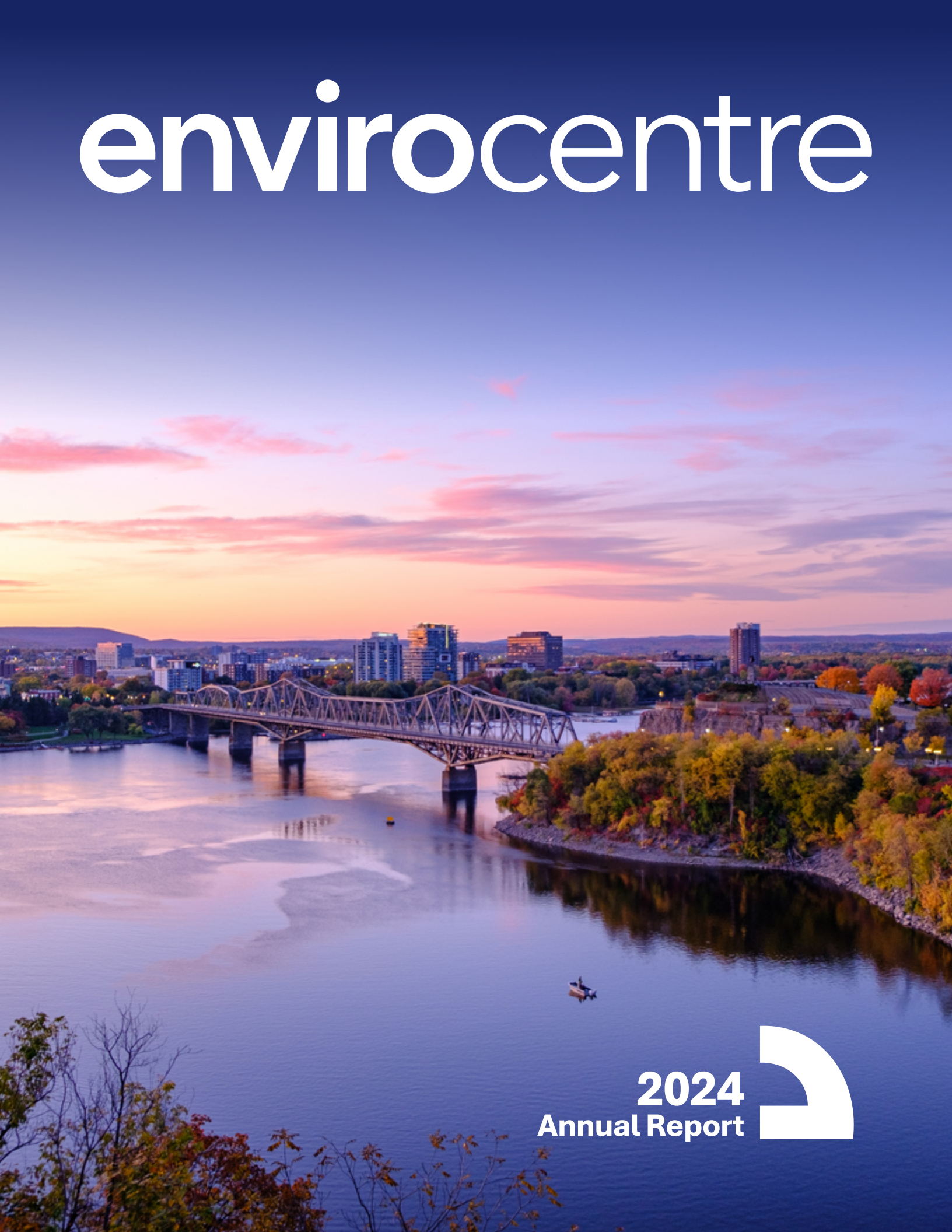
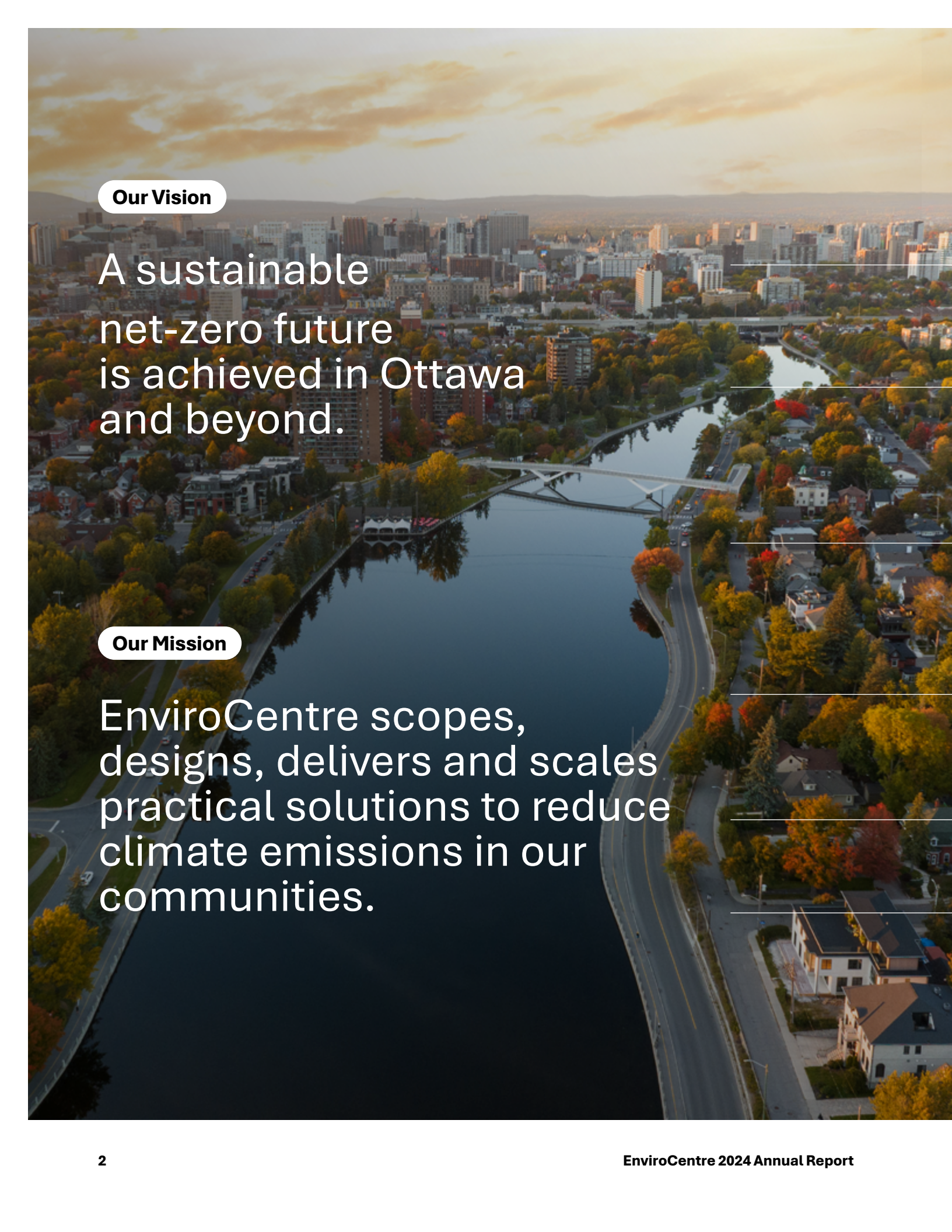


envirocentre



2024
Annual Report



An aerial photograph of Ottawa, Canada, at sunset. The Ottawa River flows through the center of the city, with the Parliament Hill area visible in the background. The sky is filled with soft, orange and yellow clouds. The city's skyline is visible in the distance, and the foreground shows residential areas with trees displaying autumn foliage.

Our Vision

A sustainable net-zero future is achieved in Ottawa and beyond.

Our Mission

EnviroCentre scopes, designs, delivers and scales practical solutions to reduce climate emissions in our communities.



Our Approach

- INSPIRE** We use positive, practical, vision-focused messaging, pointing to a hopeful future.
- SCALE** We keep the end-goal in sight and focus on projects that can grow to the level of impact needed to meet climate targets.
- CATALYZE** We collaborate, build capacity, and share resources to support effective, impactful climate action, everywhere.
- VISION** We champion forward-thinking approaches for our region and country.
- ACTION** We mobilize people and funding to make plans a reality.
- LISTEN** We listen to trends, friends, opponents, communities, cultures, partners, ecosystems and the land to find the good path.



EnviroCentre staff live and work in communities across the country.

We honour and respect the traditional land of First Nations, Inuit and Métis people and are grateful for the care and wisdom the keepers of this land have provided since time immemorial.

Our staff represent the descendants of settlers, more recent immigrants, and Indigenous ancestors.

Together we believe it is our responsibility to work with purpose and understanding on our path towards true reconciliation.

We are committed to ensuring our work embodies the spirit and goals of reconciliation, as we listen, learn and strive for a more sustainable future for all.

LETTER FROM OUR EXECUTIVE DIRECTOR AND BOARD CHAIR

Working in climate action means addressing challenges, focusing on all that is possible and taking opportunities when they come along.

In 2024, global temperatures reached record highs, forest fires devastated some of Canada's most beautiful regions, and our most vulnerable residents faced energy poverty as the cost of living continued to rise.

EnviroCentre has been working to reduce GHG emissions and make our communities more liveable, equitable and sustainable for over 25 years. 2024 was a strong reminder that now is the time to step up, scale up and speak up.

And, that's what we did.

In 2024, EnviroCentre's work in home energy retrofits, sustainable transportation, green infrastructure, and waste and circular economy reduced more than 3,500 metric tonnes of GHGs. Most of that reduction is annualized and will produce on-going emissions reductions for years to come.

We supported over 4,000 households to reduce their energy consumption and emissions, engaged 13,000 residents in active transportation programs, and planted three tiny forests. EnviroCentre's work engaged more than 500,000 people throughout the year, helping them take practical, measurable, community-positive climate action. We also reinvested more than \$360,000 from our social enterprise business model into collaborative climate ventures and partner initiatives.

Building on this impact and momentum, we expanded our team to strengthen our capacity to research, develop and fund new climate-positive programs and solutions.

We met with more stakeholders, political leaders and community members than ever before.

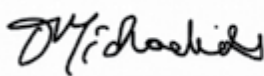
We also worked to build and participate in networks that strengthen communication between decision-makers and those in the environmental sector, so policies, programs and funding can work together to support a strong and sustainable future for Canada.

At our core, EnviroCentre is dedicated to delivering tangible, climate-positive results through our programs. You can read more about our program highlights later in this report. Guided by our 2024 business plan, we also planned for future impact by:

- Hiring strategic leads for waste and circular economy, sustainable transportation, and home energy efficiency to research and inform current and prospective programs, and identify emerging climate solutions.
- Investing in a larger and stronger business development team to cultivate new impact areas for EnviroCentre and the region.
- Strengthening our relationships with local and regional stakeholders to increase our understanding of and engagement with community-level climate work in Ottawa and across the region.
- Scaling up our new Community Capacity Building program, which provides expertise and financial support to collaborative ventures.
- Sponsoring and hosting key events where direct conversations could be held with political leaders who shape our future—such as Bike Day on the Hill, the EV Symposium, and the Canada Home Energy Justice Conference—to increase strategic and policy engagement in areas where progress is hindered by systemic barriers.
- Focusing our public outreach on building broader support for regional and national climate action, particularly among people who are currently unengaged or uncertain, and ensuring our policies make everyone feel welcome and included.

As we look to 2025, we know there is still much more work to be done. We also know there are many effective and practical solutions available to reduce fossil fuel use, increase urban tree canopies, reduce waste and improve our transportation systems. Canadians want climate action, and we are here to make that happen in ways that most benefit our communities.

In 2025, EnviroCentre will continue to be a strong voice for incentivizing, promoting and funding climate actions that make a real, measurable difference in reducing greenhouse gases, strengthening our communities and getting our climate back on track.



DOUG MICHAELIDES
*Chair of the EnviroCentre
Board of Directors*



SHARON COWARD
Executive Director

CORPORATE OVERVIEW:

Building for tomorrow

Organizational growth

In 2024, EnviroCentre experienced significant organizational growth. Our team expanded its program offerings and concluded the year with a robust staff of 65, up from 50 full-time employees the year prior.

We attended 26 conferences and spoke at 16 events — not only to present our work, but also to help move the needle in key sectors contributing to a net-zero future.

Strategic business development

In 2024, the Business Development team focused on scaling two strategic program areas: Tiny Forests and Waste Diversion Services. We conducted market research to better understand the sector, regulatory changes, and emerging trends. We also held more than 40 informational calls to identify potential client needs and partnership opportunities.

In 2025, we aim to expand these offerings and deliver enhanced services in both areas. We will continue to build strategic relationships and partnerships in our core service areas: home energy efficiency, sustainable transportation, green infrastructure, and waste and circular economy.

Training and development

EnviroCentre staff celebrated National Indigenous Peoples Day on June 21 by attending the Summer Solstice Indigenous Festival at Mādahòkì Farm. We also participated in the Green Communities Canada (GCC) Equity, Diversity, Inclusion and Indigenization (EDII) Community of Practice, meeting regularly with other organizations for shared learning through training and workshops. Through this partnership, a

small group of staff also took part in a Kairos Blanket Exercise alongside other environmental non-profits.

The Operations team, in collaboration with the EDII Committee, developed an Equity Lens Tool to help staff assess whether programs, services and policies are effectively serving equity-deserving groups. We also finalized an EDII Framework to identify specific areas of action and measurable, meaningful goals for improving equity, diversity and inclusion across all areas of our work.

In 2024, EnviroCentre dedicated more than 310 staff hours to EDII learning, reinforcing our commitment to continuous improvement in this area. Our team participated in a range of related training sessions, including:

- Decolonizing ENGO–First Nation Partnerships
- A Symposium on Equity in Transportation
- A webinar on hosting accessible events
- An HR Summit focused on EDII
- A conference on the Indigenous-led economy
- Sponsoring and speaking at the Canada Home Energy Justice Conference

Beyond EDII-focused development, staff also took part in professional training and sector engagement activities, including:

- French language training to enhance our capacity to offer outreach in both official languages
- Excel training completed by more than 10 staff members
- Media relations for impact training for the business development team
- Community-Based Social Marketing training for the Community Sustainability team
- One team member becoming a certified seed collector

Our staff also attended a broad range of sector conferences and summits, including:

- Affordable Housing Summit
- Ontario Non-Profit Housing Association Conference
- Waste and Recycling Expo

- Canadian Urban Tree Planting Conference
- North American Bikeshare and Scootershare Association Conference
- Canadian Road Safety Professionals Conference
- Ontario Bike Summit
- Ottawa Board of Trade City Building Summit
- Ontario Native Welfare Administrator’s Association Conference
- Ottawa Climate Economy Summit
- Ontario East Municipal Conference

Strategic investments

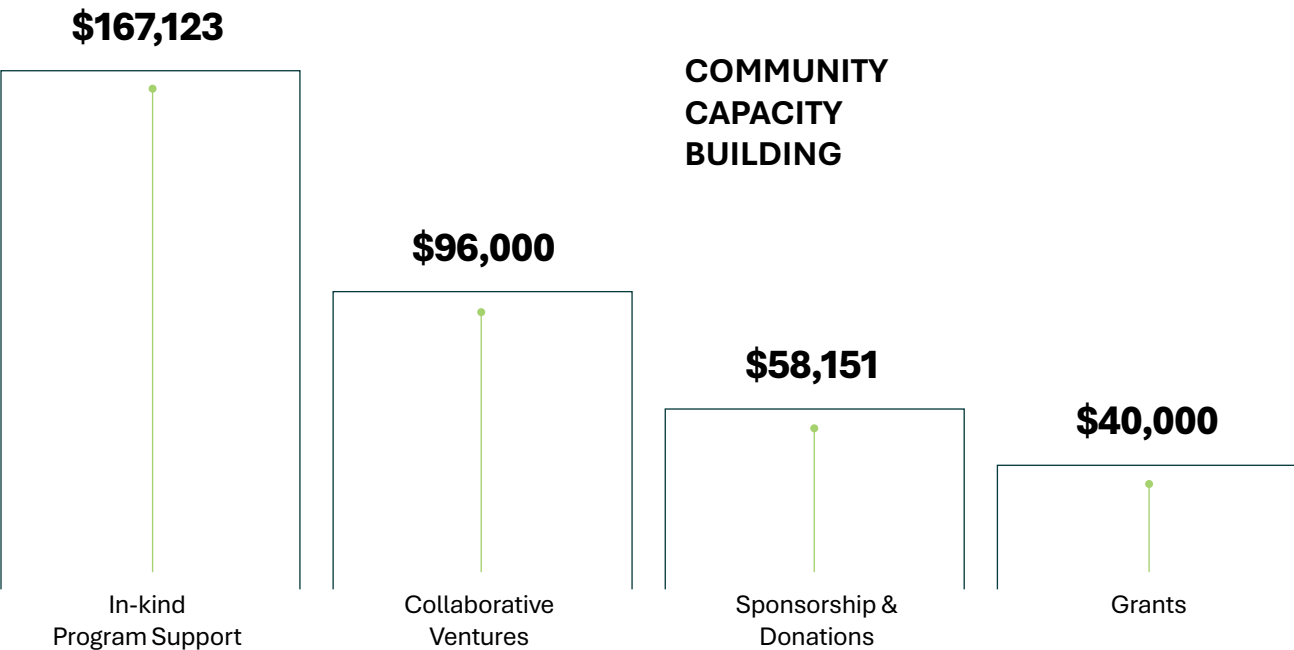
In 2024, EnviroCentre made several strategic investments and partnerships to advance practical, community-based climate solutions.

EnviroCentre joined forces with 1-Click, our appliance and heat pump supplier, to support its load management market research project. We also launched a new partnership with Mobicon to support the Bike Share Feasibility Study.

EnviroCentre provided grant funding to the Ottawa Tool Library (OTL) for a capacity-building project. OTL’s focus on waste diversion and the circular economy aligns with EnviroCentre’s growing strategic emphasis in this area. Through this funding, OTL will expand its Repair Café events and make them more accessible to the community. By making repairs easier and more affordable, OTL helps keep valuable resources in use — a practical climate solution that reduces waste, conserves materials and strengthens community resilience.

We also made a financial contribution to Energy Mix Productions to support high-quality climate journalism, and to the newly launched Canada Home Energy Justice Conference — an initiative of Efficiency Canada dedicated to advancing energy justice and equitable climate action.

EnviroCentre collaborated with Ottawa Community Housing and Gloucester Community Housing on applications for more than \$2 million in mission-aligned funding. These applications, submitted to the Federation of Canadian Municipalities, the Canada Mortgage and Housing Corporation, and the Ontario Community Housing Initiative, aim to support projects in sustainable transportation and home energy retrofits.



MORE THAN A SUSTAINABILITY REPORT:

How we walk the talk

EnviroCentre is committed to fostering a workplace where everyone operates with minimal impact on the environment. We choose the most sustainable transportation options whenever possible, serve only vegan and vegetarian food at our events and meetings, and maintain strong policies for sustainable procurement and use of local materials.

As a 100 per cent virtual workplace, we provide staff with tips and strategies to help minimize their work-related carbon footprint. EnviroCentre employees consistently demonstrate that sustainable choices are not only possible but preferred. In 2024, we broadened our data collection to better measure the environmental impact of our work and workplace culture.

By serving only vegan and vegetarian menus for all events and corporate catering, EnviroCentre estimates it reduced emissions by 48 per cent compared to a traditional omnivore menu.

EnviroCentre staff travelled by bicycle for 20 per cent of work-related trips.

In 2024, our programs collectively averted 3,521,140 kilograms of CO₂ equivalent (CO₂e).

Our local, national and international work-related travel produced 12,300 kilograms of CO₂e, while 520 kilograms of CO₂e were averted by choosing to bike whenever possible.

We estimate that our 61 staff collectively produced 186 kilograms of CO₂ equivalent (CO₂e) through email, video conferencing and other Microsoft Office tools — roughly the same as a single round trip drive to Toronto!





OUR PROGRAMS:

Climate action for today

Home Energy

2024 Snapshot

- ➔ More than 1,500 low-income homes upgraded
- ➔ 2.5 million kWh of electricity saved
- ➔ 492,000 m³ of natural gas averted
- ➔ 95 Registered Energy Advisor trainees supported
- ➔ 268 home retrofit projects completed

EnviroCentre's home energy programs help homeowners, institutions and communities across Eastern Ontario reduce energy use, lower emissions and save money.

Through energy assessments, retrofit delivery, workforce development and program administration, we are advancing the region's transition to energy-efficient, low-carbon housing.

Home energy assessments

Our Home Energy Assessment team completed more than 500 pre-retrofit energy assessments and over 1,200 post-retrofit assessments in 2024, helping more than 450 homeowners access rebates and complete comprehensive energy efficiency upgrades.

In addition to supporting individual homeowners, we provided energy assessment services to key institutional clients. This included conducting assessments for nine properties owned by the British High Commission, along with detailed recommendations to improve the energy efficiency of these estates — helping meet sustainability goals while reducing operational costs.

Our team also supported the Canadian Forces Housing Agency (CFHA), performing air-leakage tests on nine properties currently under renovation. We provided actionable recommendations to help CFHA meet specific energy performance targets and ensure these homes achieve optimal energy efficiency once renovations are complete.

These milestones underscore EnviroCentre's commitment to incentivizing and supporting homeowners in their efforts to adopt energy-efficient and sustainable practices.

Registered energy advisor training

EnviroCentre's commitment to training Registered Energy Advisors (REAs) continued in 2024, with 95 trainees advancing through various stages of the two-year program. Over the year, we developed and delivered four comprehensive online training guides a total of 86 times, and held 160 one-on-one mentoring sessions.

In 2024, 15 additional REAs became registered. Thirty-four participants registered for the full program, with four additional registrations accepted in 2025 through the Indigenous REA Training stream. Among the full program cohort, 19 participants identified as women, visible minorities, Indigenous, and/or 2SLGBTQ+.

With the cancellation of the Greener Homes Grant in late 2023, numerous participants withdrew, and our original targets were not met.

Retrofit Accelerator Ottawa

The Future Homes Retrofit Accelerator began its growth pathway from a small Ottawa-based pilot project in 2023 into a growing service that will support social housing providers across eastern Ontario to plan and complete deep energy retrofits.

As we wound up the work of the second phase of the Future Homes Ottawa program, our team saw participating deep retrofit demonstration homes through to project completion, achieving an average per-home GHG reduction of 71 per cent.

In 2024, the team completed the mass retrofit at Multi-Faith Housing (formerly Gloucester Housing). We successfully upgraded 34 units with heat pumps and hot water systems, with post-retrofit audits completed and submitted for 10 units. Early results show a greater than 90 per cent reduction in natural gas use and a 30 to 45 per cent reduction in total energy use for representative units.

We also laid the groundwork for a retrofit accelerator service and market development team that will rapidly accelerate deep retrofits in social housing units over the coming three years.

Retrofit Accelerator Mentorship Program

This initiative is designed to introduce participants to the energy retrofit industry while building a skilled workforce for future projects. The RAMP framework connects early-career trades mentees with industry professionals. As part of the Multi-Faith Housing Towards Net Zero (TNZ) project, we paired envelope and HVAC contractors with students from HiMark Technical Training Institute and YMCA Green Trades programs.

Social housing database and tools

Phase one of the Social Housing Database was completed and is under analysis. The database covers about 26,000 social housing units, including



approximately 15,000 in smaller towns and low-rise buildings. The Delivery Supports Database is also progressing, mapping contractors, trades, manufacturers, trainers and organizations to support project scalability, despite challenges in data collection.

The Current Landscape Map, which examines demand, capacity and regional housing archetypes, is in its final draft and is expected to be ready by the end of January.

Tool Development

Volta's digital data collection app is complete, and the stepped recommendation tool for smaller homes will launch soon.

Other tools, including the NRCan Parametric Analysis Tool and ClearResult's Community Modelling Tool, are nearing launch, with beta testing to follow. The CIMS geospatial mapping tool is in the early stages of development, with potential asset management applications being explored in partnership with McGill University and Carleton University.

Research and Modeling

Research continues into retrofit best practices, policies, social and financial considerations, Indigenous perspectives and case studies. We are reviewing housing archetypes and modelling scenarios to refine retrofit pathways, particularly for larger buildings.

These efforts, along with initiatives such as RAMP and GNPP recruitment, are part of building a scalable process to support the future of deep energy retrofits in social housing. We look forward to even greater progress in 2025.

Energy Affordability Program

This year, EnviroCentre accelerated its delivery of the Independent Electricity System Operator's (IESO)

Energy Affordability Program, which provides no-cost energy-saving devices to lower-income residents of Ontario. Our delivery in eastern Ontario resulted in gross annual energy savings of nearly 2.5 million kilowatt hours — equivalent to the annual power use of about 200 homes.

Through this work, nearly 3,000 eastern Ontario residents benefited from lower energy bills and reduced annual consumption.

Home Winterproofing Program

EnviroCentre's delivery of the Enbridge Gas Home Winterproofing Program included insulation upgrades and the installation of free smart thermostats, carbon monoxide detectors and water conservation measures in 1,507 lower-income homes across eastern Ontario. This work reduced natural gas consumption by more than 492,215 cubic metres annually, cutting home energy costs and emissions for Ontario residents.

Through EnviroCentre's dedication and hard work, we achieved 102 per cent of our annual reduction target — meaning bigger savings for Ontarians and less natural gas burned across the province.

Better Homes Ottawa

The City of Ottawa's Better Homes Ottawa Loan Program, administered by EnviroCentre, is now in its fourth year. In 2024, a total of 96 energy retrofit projects were completed, with more than \$2.9 million distributed to homeowners in zero- and low-interest loans. We offered Retrofit Planner Services to four applicants to answer questions about their energy audit reports, building science, contractors, quote reviews and more.

Since 2021, the program has supported 268 home retrofit projects, producing per-home greenhouse gas reductions averaging 40 per cent.

These projects not only save residents money but also reduce energy consumption and contribute

to a cleaner, more climate-friendly region. In 2025, EnviroCentre will expand its Property Assessed Clean Energy (PACE) program delivery in eastern Ontario.

Better Homes Peterborough

Municipalities across the province are looking to establish their own Property Assessed Clean Energy (PACE) programs. The next PACE program under development, for the City of Peterborough, will build on the success of Better Homes Ottawa. It will include a portal to share successes and lessons learned with other municipalities that we may support with program development and delivery in the future.

Better Homes Peterborough is set to launch in the first quarter of 2025.

Looking Ahead

In 2025, EnviroCentre will continue to expand its home energy programs, focusing on scaling retrofit delivery, improving affordability, and building workforce capacity through the Registered Energy Advisor and RAMP programs. We will also strengthen partnerships with municipalities, utilities and housing providers to accelerate deep energy retrofits across Eastern Ontario and beyond.





Green Infrastructure

2024 Snapshot

- ➡ 4 Tiny Forests planted at Ottawa Community Housing sites and York Street Public School
- ➡ 2,000+ native trees and plants installed
- ➡ 1,200 trees to be distributed through the upcoming Plant Your Place program
- ➡ 50 residents to receive professional planting and site visits
- ➡ 1,760 kg CO₂e averted through Hidden Harvest operations

EnviroCentre's green infrastructure programs strengthen local ecosystems, enhance community resilience and bring nature back into urban spaces.

Through urban forestry, community engagement and circular resource initiatives, we support a greener, healthier Ottawa.

Tiny Forests

We successfully installed four Tiny Forests at three Ottawa Community Housing sites and York Street Public School. These forests were created using the Miyawaki method, meaning the soil was amended to a near-native state and the plants and trees were selected to maximize biodiversity and minimize maintenance.

Tiny Forests add naturalized spaces to urban environments where access to nature for both people and urban wildlife is limited. These forests will be enjoyed by community members while providing benefits to the city such as capturing runoff and improving air quality. More than 2,000 plants and trees were planted throughout these forests. The project was supported in large part by the Josette Robertson and Joan Johnston Family Foundation.

Hidden Harvest Program

In 2024, Hidden Harvest became a program of EnviroCentre. This exciting partnership helped advance environmental sustainability through a shared commitment to reducing food waste, promoting community well-being and fostering a greener Ottawa. EnviroCentre program staff met regularly with the existing advisory committee to ensure a smooth transition and is grateful for the members' time and expertise.

During the 2024 harvest season, we had 28 active neighbourhood leaders who organized and facilitated 90 harvest events, rescuing a total of 9,809 pounds of fruit and donating nearly 70 per cent of it to local food agencies and donation partners. We also hosted two in-person neighbourhood leader training sessions and welcomed 13 new participants as neighbourhood leaders-in-training.

In collaboration with partners at the Just Food Community Farm, we held two apple-pressing events using new equipment purchased through funding from the Community Environmental Projects Grant Program (CEPGP). With the support of hundreds of volunteers, Hidden Harvest operations averted 1,760 kilograms of CO₂ equivalent this year.

Plant Your Place

Trees play a vital role in our city. They absorb rainwater, help clean the air, absorb carbon, provide shade and reduce temperatures in built-up areas. Forty per cent of Ottawa's urban area is private property, which presents a significant opportunity to grow the city's canopy cover.

In 2024, EnviroCentre was pleased to work with the City of Ottawa to research and develop a private land tree-planting program to support the city's Urban Forest Management Plan and Tree Planting Strategy. The program design recommendations were presented to and approved by city council in June 2024.

Planning is underway for community engagement

and education, as well as for distribution events that will provide 1,200 trees to City of Ottawa residents at no cost.

Additionally, planning for a full-service stream — offering free site visits and professional tree planting for 50 residents in city-identified priority areas — is also underway. All participants will receive educational resources and information on tree care and maintenance to support long-term tree health and survival.

Both program streams support the goals of the City of Ottawa's Urban Forest Management Plan and advance the vision for Ottawa's urban forest: healthy, diverse, resilient and always growing.

Looking Ahead

In 2025, EnviroCentre will continue to expand its green infrastructure programming through deeper collaboration with municipal and community partners. We will focus on scaling tree-planting efforts, expanding Hidden Harvest operations, and exploring new opportunities to integrate naturalized spaces into urban planning across Eastern Ontario.



Sustainable Transportation

2024 Snapshot

- ➔ 7,200 participants in Let's Bike Month
- ➔ 403,000 km of bike rides logged
- ➔ 51.5 tonnes of greenhouse gas emissions avoided
- ➔ 15,000+ residents engaged in cycling safety events
- ➔ 14,000 people reached through TravelWise outreach
- ➔ 2,800+ students engaged in active school travel programs

EnviroCentre's sustainable transportation programs encourage residents, schools, and workplaces to choose low-carbon, active modes of travel. Through partnerships with the City of Ottawa and community organizations, these initiatives help build a culture of sustainable mobility while improving public health and reducing emissions across the region.

Let's Bike month

Let's Bike Month celebrated its 15th anniversary in 2024. Hosted in partnership with the City of Ottawa, the event engaged more than 7,200 participants, 38 sponsors and hundreds of community groups and workplaces. Participants collectively logged 403,000 kilometres of bike rides — the equivalent of more than seven trips around the Earth. This effort helped avoid 51.5 tonnes of greenhouse gas emissions and demonstrated the power of community collaboration.

Cycling Safety and Awareness Program

Working on behalf of the City of Ottawa, EnviroCentre played a key role in enhancing local cycling infrastructure and safety. The program engaged directly with more than 15,000 residents across

seven events and through multiple newsletter submissions, including Cycling in the City and city councillor newsletters.

EnviroCentre program staff provided support for residents, conducted observational reporting and offered strategic advice on the ongoing development of Ottawa's active transportation network.

In 2024, we also began a comprehensive audit of O-Train stations for cycling access and accessibility, completing and submitting a report on all O-Train Line 1 stations at the end of the fourth quarter. We completed desk research for Lines 2 and 4 and look forward to submitting the final report for those stations in 2025.

TravelWise

Operated by EnviroCentre on behalf of the City of Ottawa, the TravelWise program supports businesses, communities and residents by providing resources to reduce reliance on single-occupancy vehicle travel across the city.

In 2024, TravelWise onboarded two new business clients, bringing its total to six, and expanded its services into the community by participating in outreach events including a Redblacks game and the NCC Summer Zone series. Through a combination of community events and digital engagement, TravelWise reached 14,000 people to encourage sustainable commuting practices.

With its expansion into the community, the program continues to hold significant potential for broader impact beyond workplaces.

School Active Transportation

The City of Ottawa's School Active Transportation (SAT) Program is coordinated and delivered by EnviroCentre. This initiative promotes active and sustainable transportation in elementary schools by encouraging more students to walk, wheel or ride the bus each day.

More than 2,800 students participated through multiple partner events, including eight Winter Walk Days, eight Spring into Spring classroom and assembly presentations and six iWalk Days at schools across Ottawa.

This year, the SAT program also introduced several initiatives to support schools beyond its regular programming, including

- Seasonal campaigns to promote active transportation
- Monthly graphics with active transportation tips
- Short-term program support focused on transportation behaviours at pick-up and drop-off times — with six schools participating to date

Hop!

The Hop! app continues to delight and engage kids, encouraging them to walk to school. More than 35,000 kilometres of walking have been logged through this mobile tracker to date, showing that kids are getting exercise, getting to know their neighbourhoods and reducing emissions.

These initiatives collectively demonstrate EnviroCentre's dedication to fostering sustainable transportation practices, promoting healthy and active ways to move throughout our city and creating a lasting impact toward a better future for Ottawa's transportation system.

Revitalizing bike share

EnviroCentre and the Ottawa Climate Action Fund collaborated to reignite the conversation around bike share in the Ottawa–Gatineau region, focusing on how bike share is a missing piece of the local transportation puzzle. We interviewed 20 stakeholders, researched best



practices from successful programs across North America and examined the region's bike share history.

The Bike Share in Ottawa–Gatineau 2024 report was released in June 2024 (English only) at a special event for stakeholders, decision-makers and media. At the event, attendees had the opportunity to try electric bikes — one of the key recommendations presented in the report.

This work catalyzed a collaborative effort to conduct a feasibility study exploring the financial and operational details required to implement an Ottawa–Gatineau bike share system. EnviroCentre led efforts to fund the study and brought together five regional partners — the City of Ottawa, the City of Gatineau/ Société de transport de l'Outaouais, the National Capital Commission, the Ottawa Climate Action Fund and MOBI-O — to determine the information and analysis needed to launch a successful system.

In fall 2024, Mobycon was selected to conduct the study, with EnviroCentre and the core partners actively involved in the process. The study is expected to be completed in early 2025.

Ev Symposium

The Ottawa EV Symposium was held at Bayview Yards in February in partnership with the City of Ottawa. The event brought together 80 community members, industry leaders and experts to discuss the challenges, innovations and future of electric vehicles in Ottawa.

The full-day event featured panels, speaker sessions and discussion tables where participants were encouraged to connect with people from a range of backgrounds and perspectives — from university students to vehicle manufacturers to Ottawa residents interested in what zero-emission vehicles mean for our city.

As a follow-up, a *What We Heard* report was published highlighting key questions, challenges and potential solutions.

Looking Ahead

In 2025, EnviroCentre will continue advancing sustainable transportation programs that make low-carbon commuting more accessible, safe and appealing. We will build on the success of Let's Bike Month, expand the reach of TravelWise into new communities and workplaces, and continue to work with municipal partners to strengthen Ottawa's active transportation network.

Waste and circular economy

2024 Snapshot

- ➔ 1 new Strategic Lead for Waste and Circular Economy hired
- ➔ 1 waste diversion pilot at Zibi completed
- ➔ 20+ stakeholder and client meetings held to assess sector opportunities
- ➔ 1 new capacity-building partnership launched with the Ottawa Tool Library
- ➔ Support for circular economy initiatives and repair culture expansion

EnviroCentre's waste and circular economy programs advance resource efficiency and support community-based initiatives that keep materials in use longer. By building partnerships, promoting circular models and developing waste diversion strategies, we are helping communities move toward a zero-waste, low-carbon future.

Waste diversion at Zibi

In 2024, EnviroCentre conducted a project at Zibi to increase the diversion of recyclables and organic waste from landfills in Gatineau.

Communications were developed to inform residents about Quebec's new Extended Producer Responsibility regulations, which changed the types of materials accepted in blue bins. EnviroCentre helped Zibi residents understand which new materials could now be recycled, keeping them out of landfills.

Strategic growth in circular economy

EnviroCentre also hired a strategic lead for waste and circular economy to expand our reach and impact in this area over the coming years.

In 2024, we focused on conducting informational calls with stakeholders, potential clients and partners in the sector to better understand market needs and opportunities.

These efforts build on our growing expertise in circular systems and support the development of new services to help organizations and municipalities reduce waste and strengthen resource recovery.

Looking Ahead

In 2025, EnviroCentre will continue expanding its work in waste diversion and circular economy initiatives. We plan to grow partnerships with community organizations and municipalities, explore new pilot projects that demonstrate circular solutions in action, and strengthen our internal expertise to support regional and provincial progress toward zero waste.



61
full time
staff

655
volunteers

100%
of staff earning
a living wage

64%
staff identify as a woman
or non-binary person

89%
of leadership positions held by
women or non-binary person

28,691
clients

24
projects

38%
of staff that are
members of EDGs

312
hours spent on
edii training and
development

1,057
trees and native
plants planted

753
smart thermostat
installations

33%
of leadership positions
held by members of EDGs

408
heat pumps
installed

492,818 m³
natural gas
usage averted

410,731 km
travelled by active
transportation

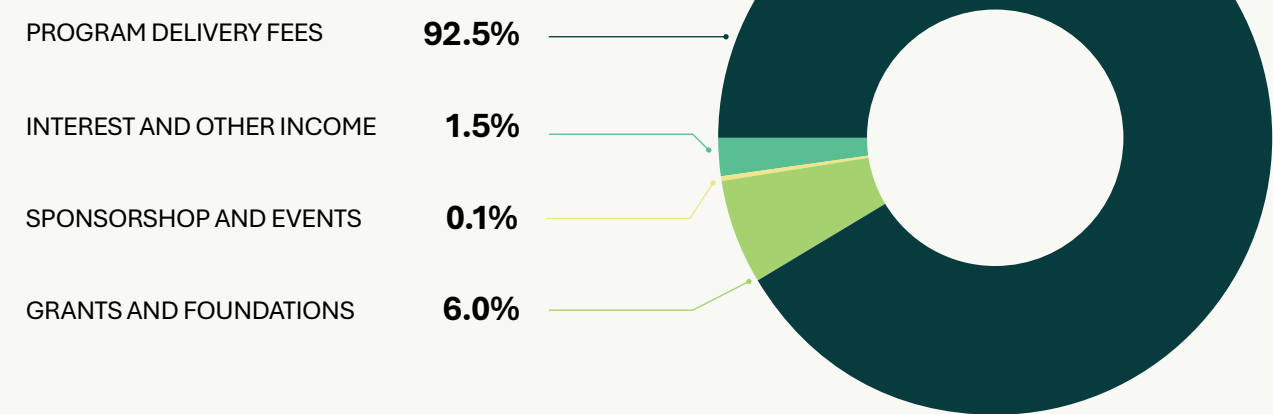
Financial Overview

Overall, EnviroCentre’s hard work in 2024 resulted in a stronger-than-planned year-end financial position, new project prospects and a solid set of promising business development leads launching us into 2025 — despite several unexpected setbacks, some of them significant.

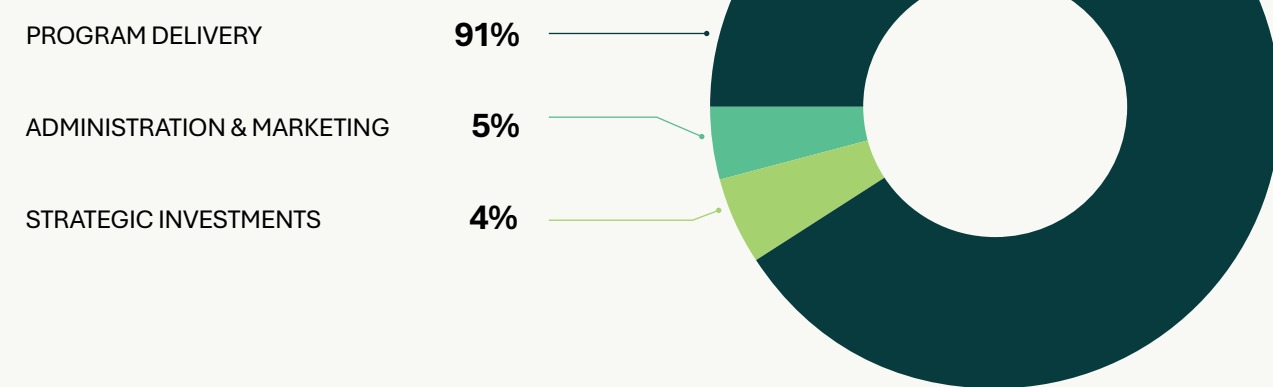
This is a testament to the agility of the team and EnviroCentre’s strong overall position, both strategically and financially.

Due to this surplus in funds, EnviroCentre was able to create a Community Capacity Building Department, allowing us to use a portion of our annual profit to provide grants, sponsorships and in-kind HR contributions to other organizations working to advance climate action in our region.

2024 Income



2024 Expenses



Change makers:

Our clients, funders, partners and sponsors

- 1CLICK HEATING AND COOLING INC.
- ACORN CANADA
- ALGONQUINS OF THE PIKWAKANAGAN FIRST NATIONS
- ALTA PLANNING + DESIGN
- BUILDING DECARBONIZATION ALLIANCE
- CANADIAN APPLIANCE RECYCLING ENTERPRISES INC. (CARE)
- CANADIAN GEOGRAPHIC
- CANADIAN HOME BUILDERS ASSOCIATION
- CARLETON U - CABER
- CARLETON U - CIMS
- CHARGENCO
- CHARGER READY PROPERTIES
- CITY FOR ALL WOMEN INITIATIVE
- CITY OF OTTAWA
- CITY OF PETERBOROUGH
- CLEAN AIR PARTNERSHIP
- CLEARRESULT
- COMMUNAUTO
- CONSEIL DES ÉCOLES CATHOLIQUES DU CENTRE-EST (CECCE)
- CREDDO
- DREAM COMMUNITY FOUNDATION

The achievements and progress of 2024 were made possible through the collaboration and support of our valued clients, funders, partners and sponsors.

We extend our sincere thanks to everyone who continues to advance effective climate action in Ottawa and across Eastern Ontario.

We gratefully acknowledge the following organizations for their role in making our work possible.

- EAEA
- ECOLOGY OTTAWA
- EFFICIENCY CANADA
- ELECTRIC MOBILITY CANADA
- ELECTRIC VEHICLE COUNCIL OF OTTAWA
- ELECTRICITY CANADA
- EMBASSY OF THE UAE
- ENBRIDGE
- ENBRIDGE GAS DISTRIBUTION
- ENERGY CONFERENCE NETWORK
- ENVARI
- FCM
- FORÊT CAPITALE FOREST
- GIANT WHOLESALE DISTRIBUTORS
- GLOUCESTER HOUSING / MULTIFAITH HOUSING
- GNI MANAGEMENT GROUP INC.
- GOVERNMENT OF CANADA
- GREATER OTTAWA HOME BUILDER'S ASSOCIATION
- GREEN COMMUNITIES CANADA
- GREENUP
- HYDRO OTTAWA
- IESO

- INDEPENDENT ELECTRICITY SYSTEM OPERATOR (IESO)
- INDIGENOUS CLEAN ENERGY
- J.L. RICHARDS & ASSOCIATES LIMITED (JLR)
- JOSETTE ROBERTSON AND JOAN JOHNSTON FAMILY FOUNDATION
- KEEPERS OF THE CIRCLE
- LEC LIGHTING
- LIGHTENCO
- LIVING GREEN LANDSCAPING
- LOUDMOUTH PRINTHOUSE
- MCGILL UNIVERSITY
- MOBI-O
- MOBYCON
- NAIMA
- NATIONAL CAPITAL COMMISSION
- NATURAL RESOURCES CANADA
- NATURE CANADA
- NIB NUT
- OC TRANSP
- ONTARIO ABORIGINAL HOUSING SERVICES
- ONTARIO TRILLIUM FOUNDATION
- OTTAWA CATHOLIC DISTRICT SCHOOL BOARD

- OTTAWA CLIMATE ACTION FUND
- OTTAWA COMMUNITY FOUNDATION
- OTTAWA COMMUNITY HOUSING CORPORATION
- OTTAWA SAFETY COUNCIL
- OTTAWA STUDENT TRANSPORTATION AUTHORITY
- PARACHUTE SOFTWARE
- PHANTOM PRODUCTIONS
- QUICK CRANKS
- STO - CITY OF GATINEAU
- STINGRAY
- STUDIO F
- TD PLACE
- THE BIKING LAWYER
- VOLTA RESEARCH
- WEB MARKETERS
- WP EXPERT
- ZIBI - WINDMILL DEVELOPMENTS

envirocentre.ca