

envirocentre



2025
Annual Report





Our Vision

A sustainable net-zero future is achieved in Ottawa and beyond.

Our Mission

EnviroCentre scopes, designs, delivers and scales practical solutions to reduce climate emissions in our communities.

Our Approach

INSPIRE

We use positive, practical, vision-focused messaging, pointing to a hopeful future.

SCALE

We keep the end goal in sight and focus on projects that can grow to the level of impact needed to meet climate targets.

CATALYZE

We collaborate, build capacity, and share resources to support effective, impactful climate action, everywhere.

VISION

We champion forward-thinking approaches for our region and country.

ACTION

We mobilize people and funding to make plans a reality.

LISTEN

We listen to trends, friends, opponents, communities, cultures, partners, ecosystems and the land to find the good path.



EnviroCentre acknowledges that the lands where we live, gather, and work, across what is now called Canada, are the traditional and ongoing territories of many diverse First Nations, Inuit, and Métis Peoples.

These lands are either subject to First Nations self-government under modern treaty, unceded and unsundered territories, or traditional territories from which First Nations, Métis and Inuit Peoples have been displaced. These Nations have lived on and cared for these lands, waters, and communities since time immemorial.

We express our gratitude for their stewardship and acknowledge our responsibility as settlers to learn from, respect, and uphold the inherent rights of Indigenous Peoples. We are committed to advancing truth, justice, and reconciliation in partnership with Indigenous communities, and to centring Indigenous voices in all aspects of our climate and sustainability work.

LETTER FROM OUR EXECUTIVE DIRECTOR AND BOARD CHAIR

2025 saw the political landscape shift around climate, both in Canada and around the world.

An anticipated shift to a Conservative government here in Canada did not materialize. The new Liberal leadership instead brought a tariff-driven economic push for national infrastructure projects, one that may impact energy, climate, and environmental legislation in unforeseen ways.

A pause in the industrial carbon tax changed the financial argument for carbon emissions-reducing projects across the country, and mass funding cuts to climate and environmental projects across the United States sent a chill through the climate movement.

On the ground, however, climate action forged ahead.

The IESO launched its new \$10.9B demand side management framework that will guide 12 years of action. This will include the launch of a swath of new conservation programs and initiatives, many aimed at vulnerable, low-income residents, and built on the learnings from previous conservation projects, provincial and national.

Opportunities in sustainable transportation, green infrastructure and green workforce continued to grow. We saw national level funding commitments through the Canada Public Transit Fund, Green Municipal Fund, and Canada Green Jobs. With a lens toward actionable solutions, EnviroCentre saw our busiest year yet.

In the wake of political and cultural changes (both anticipated and real), here at home base, we started to delve into the crux of our mission: climate solutions. How do we find them? How do we talk about them? How do we ensure they have the best societal bang for their buck? And how do we get our friends, neighbours, funders, colleagues and political counterparts on board for the best, most cost-effective and community-positive climate action?

We recognized that we are, at the end of the day, in the business of building great community solutions, finding ways to reduce emissions that also make lives, communities and our country better. It's pretty exciting

stuff, and it formed the backdrop for a pretty exciting year of climate action.

In 2025, EnviroCentre's work in home energy retrofits, sustainable transportation, green infrastructure, and waste and circular economy supported the reduction of more than 3,300 metric tonnes of GHGs, most of which is annualized and will produce on-going emissions reductions for years to come.

We supported over 6,000 households to reduce their energy consumption and emissions, engaged more than 16,000 residents in active transportation programs, and planted 7 tiny forests.

EnviroCentre's work engaged more than 34,000 individuals across the year in practical, measurable, community-positive climate action.

We used the earnings from our social enterprise business model to invest more than \$360K in collaborative climate ventures and partner initiatives.

Year over year, we grew our impact 81%.

We launched 8 new initiatives, including Build, an exciting green trades workforce social enterprise, as well as the delivery of the federal Oil to Heat Pump Affordability program across Eastern Ontario.

We broke records for engagement in our annual Let's Bike cycling campaign and supported the City of Ottawa to launch the brand-new Plant Your Place tree planting initiative, which distributed over 1,200 trees in its first year.

We worked with Ottawa Community Housing and the Ottawa Climate Action Fund to grow OCH's onsite EV car-share project, and we helped get stakeholders across the National Capital Region to agree on the framework for a Bike Share program, focused on sustainable transportation for our residents, here and now.

Finally, we leveraged our social enterprise earnings to support 10 community initiatives, channelling over \$235,000 into our community.

From Ecology Ottawa to the Tool Lending Library to collaborating with 11 other stakeholders on a National Post-electrification Load-monitoring research project, we helped fund partners and projects that are making real impacts in the climate community.

And that's just a sampling.

EnviroCentre heads into 2026 with a team of 70, which means we have the capacity to make a LOT happen, and we do. In 2025, our strategic, communications and business development teams worked hard to identify how, where and with whom we can continue to scale our impact, use our resources for maximum impact, and above all, ensure our climate action, and that of others, has visible, measurable community benefits.

Our organization grew 15% in 2025, but we know this work only begins to scratch the surface of the need.

Climate change is happening. We are on the verge of passing key tipping points, and according to a report by the Potsdam Institute for Climate Impact Research, seven of the nine planetary boundaries have already been passed. It is increasingly urgent not only to find practical, cost-effective climate solutions, but also to make the case for their deployment to all the humans who make up our country and world. We think humans (our friends, our neighbours, our political allies and opponents) need solutions that speak to their lives, their needs, and their futures, and we are dead set on finding them, and putting them into action fast.

That's where you'll find us in 2026.



KRISTI ROSS
Chair of the EnviroCentre
Board of Directors



SHARON COWARD
Executive Director

CORPORATE OVERVIEW:

Building for tomorrow

Organizational growth

In 2025, EnviroCentre experienced significant organizational growth. Our team expanded its program offerings and concluded the year with a staff of 70, up from 61 full-time employees the year prior.

Growing our mission impact

Our business development team grew its capacity significantly in 2025, successfully securing 54% more funding than the previous year, resulting in \$2.6 million directed toward strategic community projects.

A 55% success rate on submitted applications reflects the strength of our partnerships and the trust we've built with clients and funders alike. More than half of our funders this year were newly engaged.

We also expanded our team's ability to stay at the forefront of emerging climate policy and practice. Integrating Strategic Leads into our work helped to bring technical and policy expertise directly to the communities we serve.

External momentum complemented internal growth: we attended more conferences, broadened our professional networks, and extended our services to new municipalities and provinces, such as Atlantic Canada and Cornwall.

The Connecting the Dots Symposium on Transit was extremely successful, catalyzing collaborations and policy dialogue.

We launched a new internal mentoring program

designed to develop networking and program presentation skills, which was well-received and is already accelerating our teams' effectiveness to present externally.

Together, these milestones reflect a year of strategic expansion, collaborative opportunity, and tangible results that position us for continued success in the coming years.

Training and development

EnviroCentre staff marked National Indigenous Peoples Day by participating in an Indigenous Walk through downtown Ottawa to learn about the history of Indigenous Peoples in Canada.

We also participated in the Green Communities Canada (GCC) Equity, Diversity, Inclusion and Indigenization (EDII) Community of Practice, meeting regularly with other organizations for shared learning through training, workshops, and group discussions.

The Operations team, in collaboration with the EDII Committee, launched the Equity Lens Tool to help staff assess whether programs and services are effectively serving equity-deserving groups.

We completed our first EDII audit with an external consultant and put our learnings into action through changes to our policies and procedures.

Staying connected to emerging ideas, sector expertise, and the communities we serve means showing up where knowledge is shared.

Our staff attended over 50 conferences and summits this year — learning from peers, contributing to conversations, and bringing insights back to their work.

These included the Energy Justice Conference, International Society of Arboriculture Ontario Conference, Ontario Non-Profit Housing Association Conference, Transportation Association of Canada Conference, Canadian Urban Transit Association Conference, Zero Waste Conference, Bike Day on the Hill, North American Bike Share Conference, and many more.

Our team participated in a range of related training

sessions, including Customer Service Accessibility Training, Why Transformative EDII Change Goes Beyond Policy, Age Friendly Housing for Seniors, and Bootcamp on Energy Poverty.

Beyond EDII-focused development, staff also took part in professional training and sector engagement activities, including French language training, AI tools training and Community-Based Social Marketing.

Strategic investments

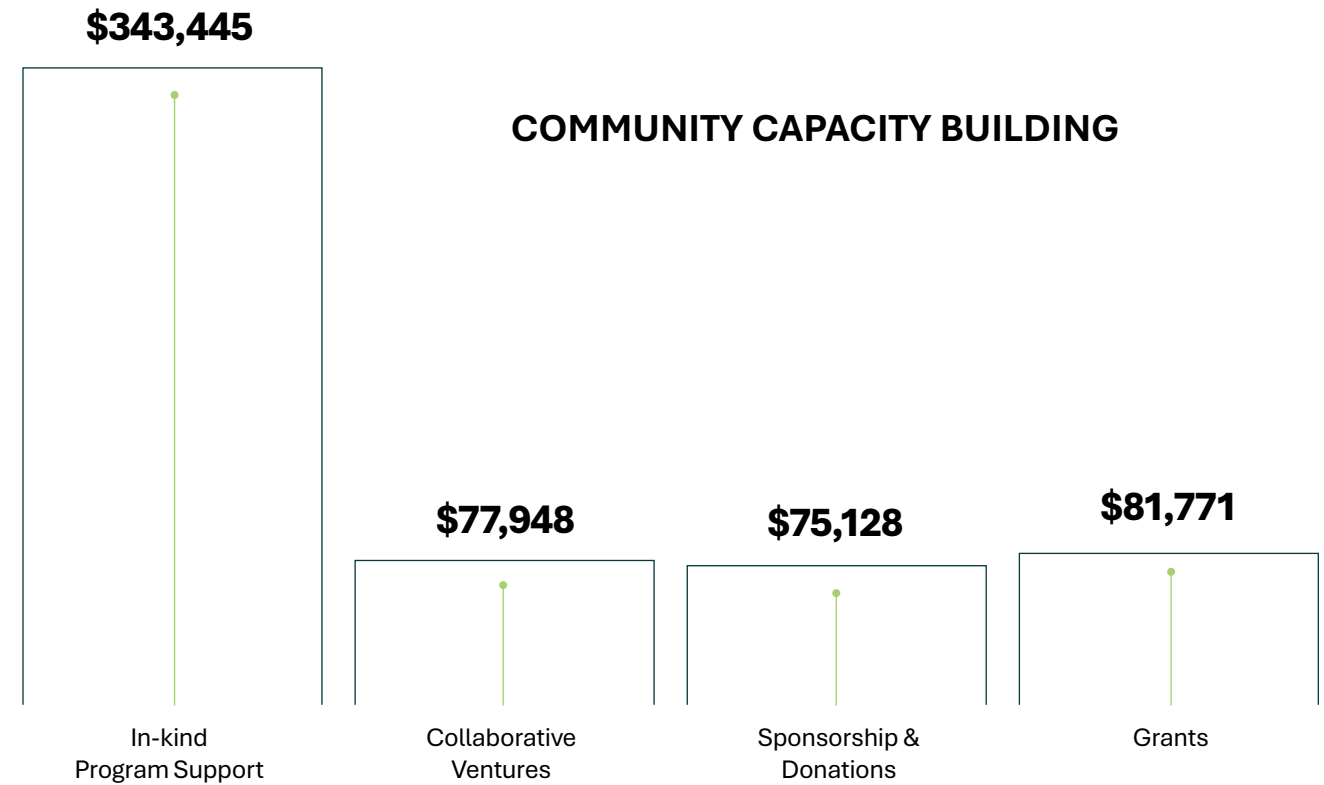
In 2025, EnviroCentre was pleased to provide several local non-profits and partners with supportive funding.

These included Ecology Ottawa, Ottawa Community Housing Foundation's Hop on Bikes, Velo Vanier, Ottawa Tool Library, Energy Mix, Impact Hub, Carleton University CABER and Carleton University CIMS Database.

We also sponsored 13 events and conferences that highly aligned with our work and mission.

The impact these organizations have on our community goes well beyond measurable greenhouse gas emissions. They are some of the best change makers, researchers, community builders and environmental champions.

We are so proud of everything they have accomplished in 2025.



MORE THAN A SUSTAINABILITY REPORT:

How we *walk the talk*

In 2025, our programs collectively averted 3,347 tCO₂e, but of course to make an impact like that we do produce some emissions ourselves.

The EnviroCentre team grew by 15% and now sits at 70 full-time employees.

With this growth comes a stronger responsibility to be mindful of our organizational impact. This means more staff travelling, greater reliance on digital services, and more events and meetings — all of which carry an emissions footprint.

EnviroCentre voluntarily tracks and records our GHG impact from our travel for program delivery, meetings and conferences, meals provided, and cloud services for our virtual office.

These activities contributed to producing 14.2 tCO₂e, a 9% increase over the previous year. Though the per-person transportation impact was reduced by 23%, more staff were travelling than the previous year.

Cloud services went down marginally through providing some education and best practices for staff. And though we provided more meals in 2025 than 2024, we provided only vegetarian or vegan meals at all events..

This reduced our GHG impact by 48% compared to traditional catering options.

Through our internal GHG tracking, we continually improve our policies and practices and '*walk the talk*'.

By ensuring staff and stakeholders are proud to work with EnviroCentre, and know we stand behind our commitment to a more sustainable world, we have been able to secure long-standing staff tenures, contracts and partnerships over our 25 years in business!



OUR PROGRAMS:

Climate action for today

Home Energy Efficiency

2025 Home Energy snapshot

- ➔ 6,069 home energy retrofits completed
- ➔ 92% of retrofits supported social and low-income housing
- ➔ 330 heat pumps installed
- ➔ 144 home energy coaching sessions delivered
- ➔ 26 early-career trades people mentored

Home Energy Assessments

Despite the early cancellation of the Canada Greener Homes Grant in 2024, EnviroCentre remained committed to helping homeowners improve energy efficiency.

We completed 125 new initial home energy audits, surpassing our annual target of 100, for clients seeking loans to make their homes more sustainable and comfortable.

Additionally, we conducted 380 follow-up audits, guiding participants through the increasingly complex program requirements and ensuring their retrofit projects were executed correctly.

By providing expert support and actionable advice, EnviroCentre continues to empower Canadians to reduce their energy consumption and make their homes more comfortable.

Registered Energy Advisor training

In 2025 EnviroCentre continued its partnership with Indigenous women’s group Keepers of the Circle to provide energy advisor training and capacity building under Natural Resources Canada’s EnerGuide Rating System (ERS).

We also continued to provide instruction and study support to the candidates as they prepared to complete and pass NRCan exams which are required to be licensed as Registered Energy Advisors.

Retrofit Accelerator Ottawa

Building on the success of Phase 1 of the mass retrofit at Multifaith Housing Initiative’s Carver Place neighbourhood, Phase 2 included completing deep retrofits on all 63 units. The additional 29 units received the same heat pump and heat pump water heater upgrades as the initial 34 units completed in Phase 1. All additional units also received comprehensive air sealing, insulation, and new ventilation systems.

This work was completed in Fall 2025 and resulted in 43% energy savings, a 95% reduction in natural gas consumption, and an 84% reduction in greenhouse gas emissions.

The Retrofit Accelerator market development team, with funding from NRCan’s Greener Neighbourhood Pilot Program, continued its work with other social housing providers to plan deep retrofits at scale that meet targets of 50% energy use reduction and 80% GHG emission reductions.

In 2025, the team engaged with over 45 potential neighbourhoods in Eastern Ontario, representing over 4,000 affordable housing units. Feasibility studies are currently being developed for over 1,000 of those units and viable projects ready for implementation are being identified as we move into 2026.

Retrofit Accelerator Mentorship Program (RAMP)

The RAMP program connects early-career trades mentees with industry professionals to provide real project experience. As part of the deep retrofit at Carver Place, 24 mentees were trained alongside contractor mentors.

Over the summer, we provided practical experience to two cohorts: one focused on insulation and one focused on HVAC upgrades. Three of those mentees secured employment immediately following the experience.

Following this success, we were able to secure additional funding from NRCan to run an additional cohort in 2026 focused on panel installation and fabrication.

Electric Load Monitoring Study

EnviroCentre partnered with 1Click Heating and Cooling and Carleton University’s Centre for Advanced Building Envelope Research (CABER) to study the electrical demand required to accommodate mass residential electrification.

Across the country, 250 homes will have energy monitoring devices installed as part of their retrofits so that data can be collected.

Monitoring work at Carver Place

In partnership with Carleton University and McGill, research continued on the impacts of deep retrofits. Ten units at Carver Place have had sensors installed to collect and monitor real-time data on temperature, humidity and indoor air quality, post-retrofit, to study the impacts that retrofit work has on occupant health and comfort. Pre- and post-retrofit surveys of a sample of Carver Place residents were conducted to study the non-energy benefits of deep retrofits. This work is continuing with full results expected in 2026.



EnerGuide Rating System Data Analysis

EnviroCentre engaged Volta Research to analyze data from over 100,000 individual homes in the K postal code to assess the impact of retrofits completed as a result of home energy evaluations and associated guidance.

The research looked specifically at the relationship between housing type, depth of retrofit, and specific retrofit measures to gain insights that will inform retrofit pathways in social housing as part of EnviroCentre's Retrofit Accelerator. This research will be referenced in the development of the Retrofit Accelerator Roadmap planned for 2026.

Energy Affordability Program

The Save On Energy™ Energy Affordability Program supports income-eligible households by reducing energy costs and improving home comfort through no-cost energy efficiency upgrades.

It is open to both tenants and homeowners who meet income or government assistance eligibility criteria and are connected to the Ontario electricity grid.

Through this program, EnviroCentre provided over 5,000 homes with energy-saving devices, equipment and retrofits.

As energy costs continue to rise, the Energy Affordability Programs remains a critical safety net for vulnerable households. EnviroCentre is proud to serve communities across the K postal code area by helping address energy poverty and improving quality of life for participants, while also reducing demand on our energy infrastructure.

Home Winterproofing Program

The Home Winterproofing Program helps income-eligible Enbridge Gas customers improve the energy efficiency of their homes through targeted upgrades that reduce heat loss and increase comfort during colder months. Enbridge Gas and Save On Energy™

have partnered to streamline access, allowing eligible households to apply to both programs through a single, simplified application process. Through this program, EnviroCentre completed over 500 home retrofits. We have been a trusted delivery partner for the Home Winterproofing Program for over 10 years. The program continues to play a vital role in protecting households from winter energy insecurity while improving long-term home performance.

Oil to Heat Pump Affordability Program (OHPA)

Beginning in fall 2025, Save On Energy™ expanded the Energy Affordability Program to include cold-climate air source heat pumps for eligible homeowners with oil-fueled heating systems, made possible through funding from Natural Resources Canada. These upgrades are provided at no cost to participants and help reduce energy costs, improve comfort, increase property value, and lower carbon emissions.

In late 2025, EnviroCentre began delivering the expanded OHPA offerings under the Energy Affordability Program umbrella, and we have already supported qualified participants in transitioning from oil to electric heating systems.

The OHPA serves as a critical bridge between affordability and climate action. EnviroCentre is pleased to support the program's expansion, enabling more comprehensive and stable heating solutions for households reliant on oil, a fuel source that is increasingly volatile and costly.

Better Homes Ottawa

The Better Homes Ottawa Loan Program provides financing for home energy efficiency retrofits. In 2025, the program received 84 new applications and completed 39 energy coaching sessions.

A total of 45 energy retrofit projects were completed, with more than \$1.3 million distributed to homeowners in zero and low-interest loans.

Better Homes Peterborough

EnviroCentre supported the City of Peterborough with the launch of Better Homes Peterborough in April 2025. By the end of the year, we completed 120 energy coaching engagements, and the program began receiving applications.

Our team also attended and hosted community events to promote the program and increase homeowner engagement.

Better Homes Lanark

In June 2025, EnviroCentre supported Lanark County with the launch of Better Homes Lanark. The program aims to support deep retrofits that achieve energy savings or greenhouse gas reduction targets.

By year end, the program received 89 applications and completed 24 retrofit coaching sessions.

Looking ahead

In 2026, EnviroCentre will continue to develop energy efficiency programs and services in the affordable housing space to help accelerate deep retrofits.

This includes the launch of EnviroCentre's new social enterprise Build that will help meet demands for air sealing and insulation services while also developing workforce capacity for retrofit implementation. We continue to look at ways to expand our impact beyond Eastern Ontario.





Green Infrastructure

2025 Green Infrastructure Snapshot

- 7 Tiny Forests installed
- 1,263 trees distributed through Plant Your Place!
- 4 demonstration rain gardens planted
- Hidden Harvest collected 5.5 tonnes of fruit and distributed it to 28 food agencies
- New position: Strategic Lead for Green Infrastructure joined our team

Tiny Forests

In 2025, the program successfully planted seven Tiny Forests, consisting of more than 3,500 native trees, shrubs, and forbs.

Three of these forests were established at Ottawa-Carleton District School Board primary schools, improving the outdoor learning environments of over 1,400 students.

Two Tiny Forests were planted at local universities, expanding the initiative's reach into higher education.

The remaining forests were planted at an Ottawa Community Housing seniors property and the Ottawa Rotary Home, which provides respite care for children, youth, and adults with disabilities and their caregivers. Throughout the year, the program also continued refining its monitoring and maintenance protocols to ensure long-term success and maximize impact.

Hidden Harvest

EnviroCentre's Hidden Harvest program continued to engage community members to reduce food waste, strengthen the local food system, enhance Ottawa's climate resilience, and foster a greener city.

During the 2025 harvest season, 38 Neighbourhood Leaders organized 109 harvests, with a total attendance of 344 dedicated volunteers who collected over 5,006 kilograms of fresh fruit.

In total, just over 3 tonnes of this fruit were donated to 28 local food agencies across the city.

Our in-person and online Neighbourhood Leader training sessions welcomed 19 new leaders-in-training.

With the support of hundreds of volunteers, Hidden Harvest operations averted 4,004 kg of CO₂e equivalent this year.

Plant Your Place!

In 2025, the City of Ottawa, in partnership with EnviroCentre, launched the new Plant Your Place! program, distributing over 1,200 free trees to residents and planting 50 additional trees at Ottawa Community Housing properties in low-canopy neighborhoods.

A dedicated staff and volunteer team helped area residents every step of the way, with 96% of participants rating the events and support as excellent. In 2026, by doubling the total number of trees available and focusing on priority areas for full-service tree planting, Plant Your Place! is expanding equitable access to trees, strengthening Ottawa's urban canopy, and laying the groundwork for lasting community and environmental impact.

Rain Ready Ottawa

In 2025, the Rain Ready Ottawa program expanded its services to include stormwater assessments for low-rise multi-unit residential buildings.

In total, we completed evaluations for 17 buildings and communities. To demonstrate best practices, four rain gardens were installed at City of Ottawa community buildings, providing visible examples of effective stormwater solutions.

Community engagement remained a priority, with five informational webinars delivered and 23 community events attended.

Additionally, the program continued to develop and share educational content through social media.

Looking ahead

In 2026, EnviroCentre will continue to expand its green infrastructure programming through deeper integration with energy programs and collaboration with partners. We will scale tree-planting efforts by doubling the Plant Your Place! program and launching a new Trees for Schools program.

We will continue exploring expansion of the Rain Ready Ottawa program into multi-unit residential buildings, look for new opportunities to integrate and increase project co-benefits and replicate our successful green infrastructure programs in Eastern Ontario.



Sustainable Transportation

2025 Sustainable Transportation Snapshot

- ➔ Largest Let's Bike Month campaign on record
- ➔ NCR Bike Share Feasibility study completed
- ➔ 17 schools supported with Active Transportation programming
- ➔ 2,847 employees supported with personal commuting options through the TravelWise program
- ➔ Annual Symposium: 170 participants at Connecting the Dots on Transit

Let's Bike Month

Let's Bike Month completed its 16th year in 2025. Hosted in partnership with the City of Ottawa, the event engaged more than 9,000 participants, 38 sponsors and hundreds of community groups and workplaces. Participants collectively logged over 600,000 kilometres of bike rides — the equivalent of about 15 trips around the Earth. This effort helped avoid 77 tonnes of greenhouse gas emissions and demonstrated the power of community collaboration.

Cycling Safety and Awareness Program

Working on behalf of the City of Ottawa, EnviroCentre played a key role in enhancing local cycling infrastructure and safety.

The program reached more than 20,000 residents through more than 30 events and multiple partner newsletters, including Cycling in the City and city councillor newsletters.

EnviroCentre program staff provided in-person support for residents, conducted observational reporting and offered strategic advice on the ongoing

development of Ottawa's active transportation network. Specific focuses in 2025 included completing the LRT audits for cycling access (Lines 2 & 4), cycling facility audits for the three largest educational institutions (University of Ottawa, Carleton University, and Algonquin College), and winter cycling (9 workshops, 1 on-road tour, and mapping winter cleared Multi-Use Pathways).

TravelWise

Delivered by EnviroCentre on behalf of the City of Ottawa, the TravelWise program empowers businesses, communities, and residents with the tools, insights, and support they need to reduce reliance on single-occupancy vehicle travel across the city.

In 2025, we focused on the expanded O Train network, gathering feedback through pop-ups at grocery stores and engaging hundreds at the Canadian Tulip Festival to understand how Line 2 was influencing their travel choices. We also surveyed employees for a major local employer to gather insights on whether the forthcoming Line 3 extension could support a shift to sustainable commuting.

TravelWise continues to deliver meaningful findings and clear recommendations that support the City's long-term planning, strengthen sustainable transportation initiatives, and advance mode shift across Ottawa.

School Active Transportation

EnviroCentre proudly delivers the School Active Transportation (SAT) program on behalf of the City of Ottawa to encourage active transportation and safety in elementary school zones across our city.

Throughout the year we supported 8 schools.

We engaged with 2,200 students and parents and participated in 20 events, including Walk to School Days and classroom/assembly presentations. Through short-term support programming and the

city-wide stream, we supported an additional 9 schools across Ottawa with school zone assessments and digital campaigns to promote active transportation.

The SAT program continues to evolve in 2026, streamlining our efforts to support more schools and encourage community collaboration to make all our school zones safer.

Hop!

The Hop! app continues to be a great tool for logging walks to school and in the community.

This year, EnviroCentre improved the app through a grant from the Ministry of Transportation's Road Safety Community Partnership Program. Hop! now has an updated dashboard for teams to see their walking trips and includes school boards and schools from across Ontario at registration.

In 2026, we will continue to promote the use of Hop! in schools across Ontario and add to the more than 37,000 kilometres of walking logged in the app to date.

Bike Share Feasibility

A public bike share system is an efficient way to get around on-demand 24/7 that can help residents save time and money while helping cities reduce congestion, lower emissions, and make it easier to get to or from rapid transit. This transportation solution was recently named one of the top innovations of the first quarter of the century by Time Magazine. But it is a missing piece of the transportation system in the national capital.

In 2025, EnviroCentre worked with experts at Mobycon to complete a feasibility study alongside five regional partners: the City of Ottawa, the City of Gatineau/Société



de transport de l'Outaouais, the National Capital Commission, the Ottawa Climate Action Fund and MOBI-O. With our leadership, the partners collaborated on a bold and practical plan that provides the financial and operational requirements to launch a successful regional bike share system.

The release of the study and related decision-making is expected in 2026.

Get ready to share your support for bike share as a sustainable transportation solution!

Connecting the Dots on Transit

In 2025, we hosted Connecting the Dots on Transit, the second edition of EnviroCentre's Annual Symposium to find solutions to complicated challenges. Overall we had 170 participants join us at the National Arts Centre for a day of lively discussion, idea sharing and problem solving.

Internationally recognized transportation equity advocate Anna Zivarts presented a keynote focused on the need to design a transportation system that works for everyone, especially nondrivers. OC Transpo's general manager at the time, Renée Amilcar, spoke alongside panelists from Ottawa, Maine, Vancouver, and Kingston. A highlight of the day was 10 table discussions covering community-led ideas ranging from re-designing transit stops to transit-oriented development and Bank Street bus lanes. A full report about the event and its key themes can be found on our website.

The event emphasized support and momentum toward improving transit in Ottawa: from businesses to institutions, community groups to government. Following the event, EnviroCentre has been exploring opportunities to support young people in using transit and rural transit solutions.

Tunes on Tracks

Could live music make transit more welcoming? This was the question behind Tunes on Tracks, an

initiative designed to test whether arts could create a more positive transit experience. Over three fall days, EnviroCentre and local musicians took over Hurdman, Bayview, and South Keys transit stations for live performances of jazz, pop, and classical music. While the music played, the EnviroCentre team surveyed nearly 300 people and gathered observational data. We learned that music definitely improved the transit experience: 95% of respondents said that it has a positive impact on their trip and 92% of irregular transit riders said it made transit a more enjoyable mode of transportation. We are happy to see a re-launch of OC Transpo's busking program was announced in early 2026.

Ottawa Community Housing Car Share Program

Building on the momentum of previous initiatives and years of collaboration, EnviroCentre partnered with Ottawa Community Housing to support their carshare initiative. This project is seeing the addition of car share vehicle stations to new and existing Ottawa Community Housing properties. Car share programs reduce the need for car ownership and allow access to zero or low emission vehicles when needed by community members. EnviroCentre conducted door-to-door outreach and booths in these communities, answering questions and providing informational materials to over 800 residents between the end of August and November.

Looking ahead

In 2026, EnviroCentre will complete best practice reviews of all sustainable transportation programs to increase impact, reach new audiences, and identify new opportunities. We will also explore the integration of current community and workplace programs to offer more comprehensive, equitable, and appealing sustainable transportation choices. We will continue to experiment and learn from pilot projects and explore the potential to expand our successful sustainable transportation programs in Eastern Ontario.

Waste and Circular Economy

2025 Waste and Circular Economy Snapshot

- ➔ Run to Empower reusable cup pilot
- ➔ 5 contracts for our new waste diversion services in 2025

Waste diversion

EnviroCentre's waste diversion programs help property managers, housing providers, and institutions meet their sustainability targets, reduce costs associated with unnecessary waste collection, and comply with provincial diversion requirements.

In 2025, our work focused on supporting institutions and commercial properties – including the National Arts Centre and Crown Property Management – in identifying challenges and opportunities to improve waste diversion. We developed customized action plans to help these organizations achieve their sustainability goals, outlining actions with the potential to avert over 50 tonnes of CO₂ equivalent. We also collaborated with the City of Cornwall to create plans for introducing organics collection in multi-unit residential buildings in Cornwall.

Reusable Cup Pilot Project with Run Ottawa

EnviroCentre partnered with Run Ottawa and reuse provider Friendlier to pilot-test reusable cups at the 5K Run to Empower which kicked off the racing season in early May. The pilot replaced single-use cups at hydration stations with reusable cups that runners dropped into clearly marked bins. With a 96% return rate, the pilot prevented 603 single-use cups from going to landfill and saved 15 kg of CO₂e, while offering a sturdier, more comfortable drink experience to participants.

The project tested real-world feasibility of a reuse system, and the lessons learned will help inform how it can scale to larger races and events in 2026.

Looking ahead

In 2026, EnviroCentre will continue expanding its work in waste diversion and circular economy initiatives. We plan to grow partnerships with institutions and businesses, launch a deconstruction pilot project, and strengthen our internal expertise to support regional and provincial progress toward zero waste.



70
full time
staff

2,027
volunteers

100%
of staff earning
a living wage

70%
staff identify as a woman
or non-binary person

90%
of leadership positions held by
women or non-binary person

34,221
clients

32
projects

55%
of staff that are
members of EDGs

325
hours spent on
EDII training and
development

4,788
trees and native
plants planted

1,301
smart thermostat
installations

40%
of leadership positions
held by members of EDGs

480
heat pumps
installed

414,776 m³
natural gas
usage averted

604,564 km
travelled by active
transportation

CORPORATE STATS:

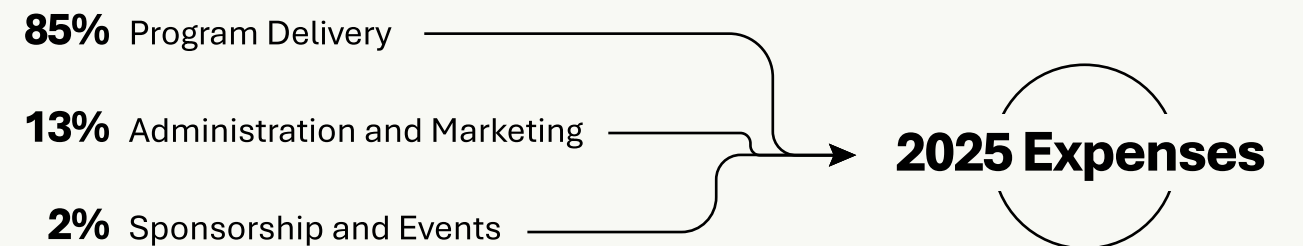
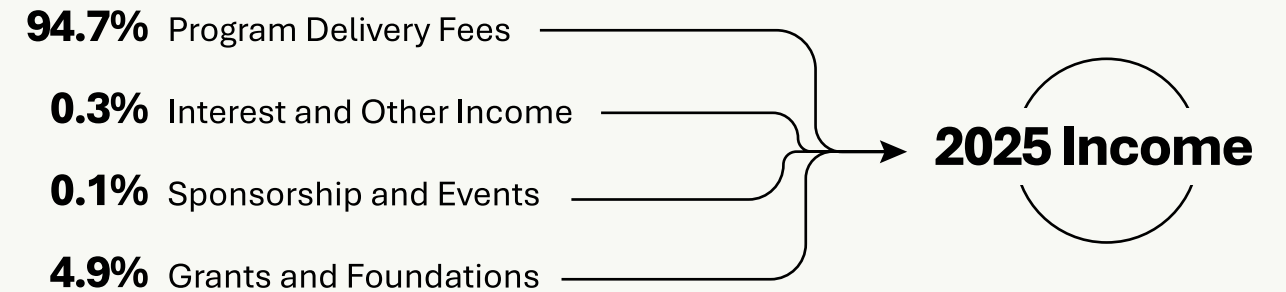
Financial Overview

The following charts show an overview of our year-end results. While 2025 revenue was less than budgeted, expenses were significantly less than budgeted. Management's focus on spending wisely while delivering on the business plan and investing in internal growth, helped us to navigate some of the uncertainties of 2025 in a prudent and positive manner.

Overall, we came out of the year with modest operational surplus and a strong financial direction for the year ahead.

EnviroCentre continues to support local non-profits, community partners and collaborators with funding and in-kind support through our Community Capacity Building Program, when surplus funds and aligned opportunities are available.

Our finance team, board of directors, and senior management ensure that EnviroCentre's financial capacity remains strong and sustainable, providing a framework to grow and expand our programming impacts.



CHANGE MAKERS:

Our clients, funders, partners and sponsors

Part of the success of EnviroCentre is the collaborations and partnerships we have developed over the years.

A special thank you must be shared with our clients, funders, sponsors and collaborators.

We truly can't do the great work toward a more sustainable future without you!

- 1CLICK HEATING AND COOLING INC.
- ACORN CANADA
- ALDERVILLE FIRST NATION
- ALEX LAIDLAW
- ALGONQUINS OF THE PIKWAKANAGAN FIRST NATIONS
- ARBORUS CONSULTING
- BUILDING DECARBONIZATION ALLIANCE
- BUILDING TO ZERO EXCHANGE
- BUILDING-UP
- CANADIAN GEOGRAPHIC
- CANADIAN HOME BUILDERS ASSOCIATION
- CARLETON U - CABER
- CARLETON U - CIMS
- CARLETON UNIVERSITY
- CITY FOR ALL WOMEN INITIATIVE
- CITY OF CORNWALL
- CITY OF OTTAWA
- CITY OF PETERBOROUGH
- CLEAN AIR PARTNERSHIP
- COMMUNAUTO
- CONSEIL DES ÉCOLES CATHOLIQUES DU CENTRE-EST
- CONSEIL DES ÉCOLES PUBLIQUES

- DE L'EST DE L'ONTARIO
- COUNCILLOR GOWER
- CROWN REALTY
- DREAM COMMUNITY FOUNDATION
- ECOLOGY OTTAWA
- EFFICIENCY CANADA
- ENBRIDGE GAS DISTRIBUTION
- ENERGY CONFERENCE NETWORK
- FEDERATION OF CANADIAN MUNICIPALITIES
- FORÊT CAPITALE FOREST
- GLOUCESTER HOUSING
- GOVERNMENT OF CANADA
- GREEN COMMUNITIES CANADA
- GREENUP
- HELLER PHILLIPS RENOVATIONS
- HIGHMARK
- HYDRO OTTAWA
- IDEAL VILLAGE
- INDEPENDENT ELECTRICITY SYSTEM OPERATOR
- INDIGENOUS CLEAN ENERGY
- JAMES MCNEIL
- JL RICHARDS & ASSOCIATES LIMITED
- JOSETTE ROBERTSON AND JOAN JOHNSTON FAMILY FOUNDATION

- KEEPERS OF THE CIRCLE
- KINGSTON-FRONTENAC HOUSING
- LANARK COUNTY
- MCCONNELL FOUNDATION
- MCGILL UNIVERSITY
- MOBI-O
- MOHAWKS OF BAY OF QUINTE
- MULTIFAITH HOUSING INITIATIVE
- NAC
- NATIONAL CAPITAL COMMISSION
- NATURAL RESOURCES CANADA
- OTTAWA CLIMATE ACTION FUND
- OC TRANSP
- ONTARIO ABORIGINAL HOUSING SERVICES
- ONTARIO TRILLIUM FOUNDATION
- OTTAWA SPORTS AND ENTERTAINMENT GROUP
- OTTAWA-CARLETON DISTRICT SCHOOL BOARD
- OTTAWA CATHOLIC DISTRICT SCHOOL BOARD
- OTTAWA CLIMATE ACTION FUND
- OTTAWA COMMUNITY FOUNDATION
- OTTAWA COMMUNITY HOUSING CORPORATION
- OTTAWA COMMUNITY LAND TRUST
- OTTAWA SAFETY COUNCIL

- OTTAWA TOURISM
- PETERBOROUGH HOUSING CORP
- QUANTUM PASSIVHAUS
- QUICK CRANKS
- QUINTE ISLE NON-PROFIT HOUSING CORP
- RUN OTTAWA
- RUSSELL TOWNSHIP
- SAFER ROADS OTTAWA
- STUCKLESS CONSULTING
- SUSTAINABLE EASTERN ONTARIO NETWORK
- TD PLACE
- THE BIKING LAWYER
- THE ENERGY MIX
- TREES FOR LIFE
- UNIVERSITY OF OTTAWA
- VELOFIX
- YMCA GREEN BUILDERS PROGRAM
- YORK STREET PUBLIC SCHOOL
- ZIBI-WINDMILL DEVELOPMENTS

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